



**Australian Government**  
**Department of Immigration  
and Border Protection**

## **AUSTRALIAN VISA APPLICATION CENTRE (AVAC) In ULAANBAATAR**

Clients residing in Mongolia applying in person for an Australian visa should lodge their application at the AVAC in Ulaanbaatar. Clients residing in Mongolia applying in person for Australian citizenship should also lodge their citizenship by descent application at the AVAC in Ulaanbaatar.

The department has an agreement with VFS Global to provide Australian visa lodgement and other services to clients in Mongolia through an Australian Visa Application Centre (AVAC).

**Note:** All applications lodged with the AVAC will be processed by the Australian Department of Immigration and Border Protection in Beijing and in Shanghai.

Australian Visa Application Centre Location:  
DHL House 1st Floor,  
1st Khoroo, Peace Avenue 10/5,  
Ulaanbaatar – 14210  
Mongolia

Telephone: +976-7000 4453, +976-8688 4453  
Fax: +976-7010 4410  
Email: [info.aumn@vfshelpline.com](mailto:info.aumn@vfshelpline.com)  
Website: [www.vfsglobal.com/australia/mongolia](http://www.vfsglobal.com/australia/mongolia)

The AVAC is open from 8.00am until 3.00pm, Monday to Friday (excluding public holidays).

A telephone enquiry services is available from 9.00am until 3:00pm, Monday to Friday.

AVAC services will include:

- visa and application lodgement enquiries
- visa lodgement and fee collection
- internet terminal
- online application tracking facility allowing clients to view the status of their application
- return of decisions/passports/documents (where applicable).

A service fee of AUD 70 or MNT 107,540 will be charged by the AVAC for each application, in addition to the standard visa application charge (and any applicable associated charges) required by DIBP. Most applications will be sent to China electronically for processing, so no courier charges will apply. However, where hard-copy documents are required by the decision maker in China, courier charges will apply.

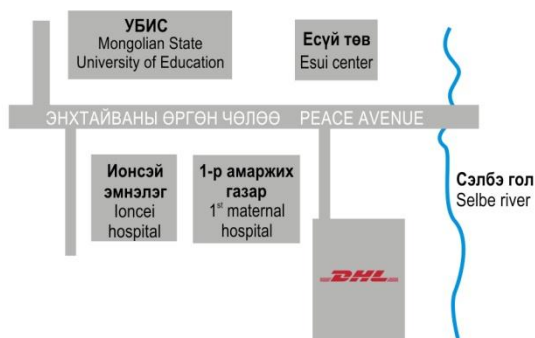
For more information on these changes:

See: [www.vfsglobal.com/australia/mongolia/](http://www.vfsglobal.com/australia/mongolia/) [www.china.embassy.gov.au/](http://www.china.embassy.gov.au/) / [www.border.gov.au](http://www.border.gov.au)

## AVAC Ulaanbaatar Map



Байршлын зураг  
Location



**AUSTRALIA  
VISA APPLICATION CENTER,  
MONGOLIA**

**АВСТРАЛИЙН ВИЗНИЙ  
МАТЕРИАЛ ХҮЛЭЭН АВАХ  
ТӨВ**